

together toward tomorrow

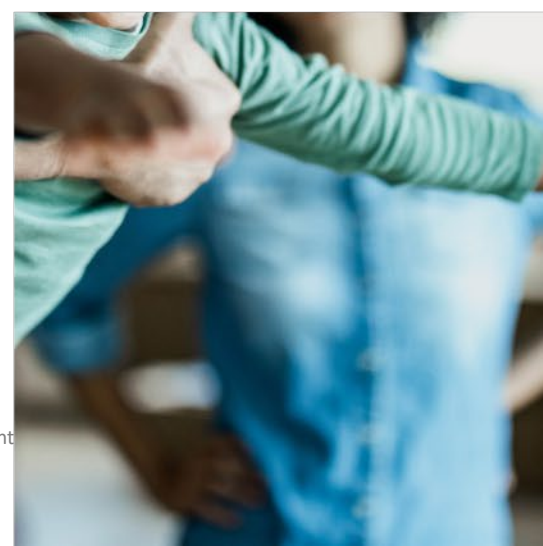
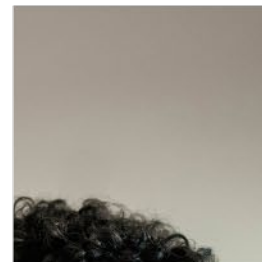
A2 Signed Solicitation Amendments

State of Arizona

Arizona Health Care Cost
Containment System
(AHCCCS) AI Call Center
Integration

Task Order YH26-0031

January 08, 2026



Signed Solicitation Amendment(s)

Please find the signed solicitation amendment below.



TASK ORDER SOLICITATION AMENDMENT #1		
Task Order: YH26-0031 AHCCCS AI Call Center Integration	Solicitation Due Date: December 9, 2025, 3:00 pm Phoenix, AZ Time	Procurement Officer: Lisa Monreal Email: procurement@azahcccs.gov

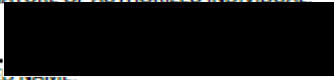
A signed copy of this amendment must be submitted with your solicitation response.

This Solicitation is amended as follows:

This solicitation amendment is being issued to correct and confirm the conflicting due dates listed in the task order.

Paragraph # or Title	Page #	Amendment
Task Order	1	The Questions due date listed on the front page of the Task Order is hereby corrected to November 21, 2025.
Task Order	1	The Answers Posted due date listed on the front page of the Task Order is hereby deleted.
Attachment 5 Task Order Instructions to Offerors	1	The Questions due date is hereby corrected to November 21, 2025.
Attachment 5 Task Order Instructions to Offerors	1	The Answers Posted due date for this Task Order is hereby deleted.

No other changes are being made at this time.

OFFEROR HEREBY ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THE SOLICITATION AMENDMENT	THIS SOLICITATION AMENDMENT IS HEREBY EXECUTED ON THE DAY, IN PHOENIX, AZ
SIGNATURE OF AUTHORIZED INDIVIDUAL: 	SIGNATURE: SIGNATURE ON FILE
TYPED NAME: Arnold J. Malvick	TYPED NAME: Meggan LaPorte, CPPO, MSW
TITLE: Arizona Client Account Lead/Managing Director	TITLE: Chief Procurement Officer
DATE: January 8, 2026	DATE: November 20, 2025

TASK ORDER SOLICITATION AMENDMENT #2		
Task Order: YH26-0031 AHCCCS AI Call Center Integration	Solicitation Due Date: Thursday, January 8, 2026, 3:00 pm Arizona Time	Procurement Officer: Lisa Monreal Email: procurement@azahcccs.gov

A signed copy of this amendment must be submitted with your solicitation response.

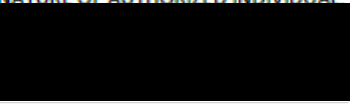
This Solicitation is amended as follows:

Paragraph # or Title	Page #	Amendment
Task Order	1	The Proposal Due Date is revised from December 9, 2025, at 3:00 PM (Arizona Time) to January 8, 2026, at 3:00 PM (Arizona Time).
Attachment 1 AI Call Center Requirements Response Matrix	Global Requirements Tab	Global Requirements 97 (GR97) has been incorporated into the Requirements Response Matrix document.

The attached documents are hereby incorporated into this solicitation amendment.

1. AHCCCS Responses to the Questions and Answer Form; and
2. Revised Attachment 1 of the Requirements Response Matrix.

No other changes are being made at this time.

OFFEROR HEREBY ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THE SOLICITATION AMENDMENT	THIS SOLICITATION AMENDMENT IS HEREBY EXECUTED ON THE DAY, IN PHOENIX, AZ
SIGNATURE OF AUTHORIZED INDIVIDUAL: 	SIGNATURE: SIGNATURE ON FILE
TYPE: Arnold J. Malvick	TYPED NAME: Meggan LaPorte, CPPPO, MSW
TITLE: Arizona Client Account Lead/Managing Director	TITLE: Chief Procurement Officer
DATE: January 8, 2026	DATE: December 8, 2025